

Resolving Google Conflicting Accounts

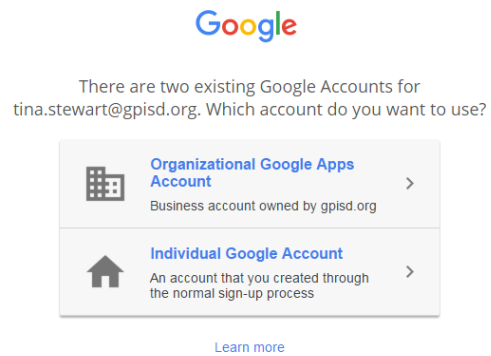
Overview

If you used your GPISD.org email address to sign up for a personal Google account, it is now in conflict with your new Google Apps for Education (GAfE) organizational account managed by GPISD. In other words, two completely different accounts are trying to use the same Google username. This will cause a conflict when attempting to reach Google services that are not part of the GPISD Google Apps for Education deployment.

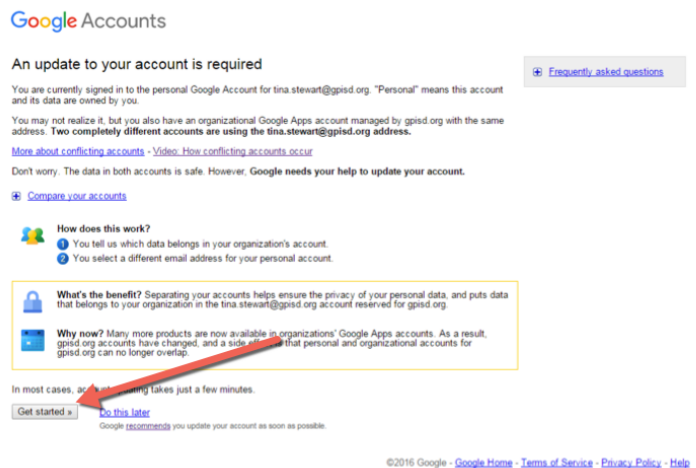
You must change the name of the personal Google account to something different so that it will no longer be a conflicting account. These quick steps will allow you to continue to use the documents you have in your personal Google account.

Log in to the conflicting personal account that you originally created at accounts.google.com

If you are challenged with the two options here, choose the **Individual Google Account** and login in with your credentials.



The page displayed is normal. Click the **Get Started** button.



Select step 2 which is **Select a different address for your personal Google account.**

What kind of account would you like?
Read the two options and select one of the radio buttons. Click **Continue**.
(Most people choose the option of a new gmail.com address.)

Google Accounts

An update to your account is required

You are currently signed in to the personal Google Account for tina.stewart@gpisd.org. "Personal" means this account and its data are owned by you. That address is now reserved for use by gpisd.org. You need to take action. [Why?](#)

[Video: How conflicting accounts occur](#)

[Compare your accounts](#)

Account update checklist

- 1 Tell us which data belongs in your organization's account. Unavailable
- 2 **Select a different address for your personal Google Account.** Required - [Why?](#)

[Frequently asked questions](#)

What kind of account would you like?

An account with Gmail and a new gmail.com address.
Select this option if you want to use Gmail. Unfortunately, we cannot move your data into an account with an existing Gmail address.

An account that uses a non-Google email address you already own.
Select this option if you want Google products but not Gmail.

If you're certain that you don't need the personal account or any of its remaining data, you can [change its password](#) and ignore it in the future.

[Back](#) [Continue](#)

You will confirm your choice on the next page.

After creating the new name for the account, be sure to remember the username and password so that you can get back to the account at a later date. This is a **personal** account and GPISD cannot see passwords for **personal** Google accounts. At the completion of this process you would be placed directly into your Gmail inbox or you may select to go to your Google Drive.

Google

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Gmail

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Primary Social Promotions

Inbox (1)

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- Sent Mail Gmail Team Stay more organized with Gmail's inbox - 16 Tina Gmail's inbox puts you in control. Inbox video Meet the inbox. Gmail's inbox sorts your... 8:29 am
- Drafts Gmail Team Three tips to get the most out of Gmail - 16 Tina Tips to get the most out of Gmail. Bring your contacts and mail into Gmail. On your computer... 8:29 am

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- Change profile image

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